



COVID SAFETY

Will masks be required? If so, what type of masks or face coverings are acceptable?

Masks are mandatory as in-person classes will be held indoors. Additionally, as of 9.1.2022, Milwaukee County is in a MEDIUM risk category. We require masks that follow CDC guidelines such as fitted masks or double layered gaiters. The CDC outlines which masks are effective [here](#).

Can my student wear a face shield instead of a mask?

Face shields can be worn in addition to a mask but cannot replace a mask. The CDC outlines which masks are effective [here](#).

Will you do temperature screenings at drop-off?

Due to the fact that we are in a MEDIUM risk category, we will do a temperature check upon arrival.

What is the hand sanitization protocol?

Students will be required to sanitize hands upon arrival. We will provide hand sanitizer at all locations. Students are also encouraged to bring their own hand sanitizer.

Will Pink Umbrella staff be tested for COVID-19 and at what frequency?

All staff, teaching artists, interns and volunteers will be required to be tested if they are showing symptoms of COVID.

Are staff, teaching artists, volunteers and interns vaccinated?

We are requiring that anyone over the age of 5 is vaccinated to participate in classes. Those that are unvaccinated will need to provide proof of a weekly negative COVID test. Home tests can be provided as needed.



How will you implement spatial and social distancing?

Students will choose a colored bracelet to indicate their comfort level. Red means maintain 6 feet, yellow means ask if you can get closer than 6 feet, and green means come into my space!

What is your cleaning/sanitizing protocol?

Classroom supplies such as markers, crayons, scissors, etc. will not be shared. Each student will have their own supplies to use for the duration of the session.

CLASS

What should we bring to class?

Students should dress in clothing that allows them to move and sneakers are best. Please bring water and a snack if needed. These items are in addition to a mask and hand sanitizer (if so desired to bring your own sanitizer).

How much physical interaction could students have with each other?

We will maintain spatial distancing as much as possible in class. When exercises or activities call for interaction, we have a color-coded system set in place. Upon arrival students can choose a colored bracelet to indicate their comfort level. Red means maintain 6 feet, yellow means ask if you can get closer than 6 feet, and green means come on into my space! Students will be presented with these bracelets and options each week.

How will drop-off and pick-up work?



Students and parents will be required to check in at the Welcome Station to sign in and receive their bracelet for the day. At the end of the class we will monitor pick up from the sidewalk.

Will I (parent, caregiver, etc) be allowed to stay for class?

Yes. We ask that you interact only with your child during class (if necessary) and follow mask and distancing guidelines with the staff and others present.

How will presentations work?

We are hopeful that we will have final presentations, in person for all classes held in person, but we reserve the right to film the last day and send to participants and their families digitally based upon cases of COVID and level within the county.

COVID-19

What happens if a student or staff member experiences symptoms or tests positive for COVID-19?

If a student experiences COVID-19 symptoms while at class, the student will be immediately quarantined, and parents will be notified to pick up the student. If a student tests positive, the class the student is enrolled in will transition to a virtual format until a negative test can be obtained by students enrolled. All families who have had contact with the student will be notified.

What happens if a staff member tests positive for COVID-19?

If a staff member tests positive for COVID-19, the individual will be removed from class and any classes the individual has had contact with will transition to a virtual format. All families who have had contact with the staff member or teaching artist will be notified.



What happens if a student's family member or someone in close contact with a student tests positive for COVID-19?

If a student's family member or close contact tests positive for COVID-19, the class the student is enrolled in will transition to a virtual format until negative tests can be obtained for all involved. All families who had contact with the student will be notified.

How will you handle students/staff who have either been vaccinated or tested positive and recovered from COVID?

We will follow the CDC guidelines of quarantine and obtain a negative COVID test before returning to the classroom.

Will the entire student population be notified of any positive COVID-19 case within the Pink Umbrella community?

Yes. Pink Umbrella will alert all families of any positive COVID-19 cases throughout the fall because we will be utilizing the same space.

- Tier 1: Any student or staff member within the positive case's class will transition to a virtual format.
- Tier 2: Any student or staff member attending class on Tuesdays and/or Thursdays will be alerted of a possible exposure.

CANCELLATIONS AND TRANSFER

Can I cancel my class?

A full refund is available with a 30-day notice prior to the **start** of the session. If you choose to cancel during the session, the days attended will be prorated and a refund will be given.



Can I transfer to another class this session?

Students may transfer classes after the first week of the session.

Can I transfer from in-person to virtual or virtual to in-person? When do I have to make that decision?

Students may transfer from in-person to virtual class sessions up until the first day of class. Students may transfer from virtual to in-person sessions up until week two in the session.

What is the refund policy in relation to a class cancellation due to a positive COVID-19 case or other illness?

In the event of a positive COVID-19 case within a class, the class will not be canceled but instead transition to a virtual format. If you or your student miss a class unexpectedly or planned, we are unable to reimburse you for classes missed.

For 1:1 Coaching sessions, any scheduling changes need to be made 24 hours prior to class. If a Coaching session is missed, class cannot be rescheduled, just like our Ensemble classes.

If you have any further questions, call 414-522-9081 or email admin@pinkumbrellatheater.org